

ROMAN TECH

HOME & SMALL BUSINESS IT SUPPORT

Local Support. Real Solutions.
Free initial assessment • Clear pricing • No unexpected work without approval

Home IT Support

Friendly, flexible IT support for homes in Middlewich and surrounding areas.

PC & Laptop Support

Service	Price
Initial phone/message assessment	FREE
Remote IT support - first hour	£20
Additional remote support	£15/hour
Home visit - first hour	£25
Additional home support	£15/hour
Drop-off diagnosis*	£15
Health Check & Tune-Up	£25
Windows Reinstallation	£35
Malware & Adware Clean-Up	from £30

Additional support time is charged in 30-minute increments. *The £15 drop-off diagnostic fee is deducted from repair labour if you proceed.

Repairs, Upgrades & Data

Service	Price
SSD / HDD / RAM upgrade	from £20 + parts
Desktop component installation	from £20 + parts
Drive cloning	£25
SSD/storage upgrade + full drive clone	from £45 + parts
Data transfer	from £15

New Devices & Custom PCs

Service	Price
New PC/laptop setup	£30
Phone/tablet setup	from £20
Data transfer with new PC setup	from £15 extra
Custom PC build	from £75

Custom PC hardware and Windows licence are separate.

Wi-Fi & Home Networking

Service	Price
Wi-Fi & router troubleshooting	from £30
Mesh Wi-Fi setup	from £40
Larger home network installations	quoted individually

Routers • Mesh systems • Ethernet • Connectivity • General home networking

TV, Streaming & Smart Home

Service	Price
Smart TV / streaming-device setup	from £25
Smart-home device setup	from £25
TV wall mounting	from £50
TV wall mounting + setup	from £65
Larger/multiple-device installations	quoted individually

Soundbars, cable management and low-voltage HDMI/Ethernet/aerial cabling can also be discussed. New mains electrical work is not included.

Personal Security & Scam Help

Service	Price
Personal Digital Security Check-Up	£40
Scam & compromised-account help	Contact us for help

Security check-ups can cover passwords, MFA, account recovery, device security, updates, backups and practical scam/phishing protection.

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Small Business IT Support

Practical IT support for sole traders and small businesses.

General Business IT Support

Service	Price
Initial discussion/assessment	FREE
Remote IT support	£30/hour
On-site IT support	£35/hour
New PC/workstation setup	from £45
Business data & user migration	from £30

Additional support time is charged in 30-minute increments.

Microsoft 365 & Google Workspace

Service	Price
Microsoft 365 setup & support	from £30
Google Workspace setup & support	from £30

Microsoft 365: Outlook • OneDrive • Teams • Users • Shared mailboxes • SharePoint support. Google Workspace: Gmail • Drive • Users • Business configuration. Larger migrations and deployments are quoted individually.

Domains & Professional Email

Service	Price
Business email setup	from £30
Domain & DNS configuration	from £30
Domain + professional business email setup	from £60

Domain registration, email hosting and other third-party costs are separate.

Cloud Storage, Data & Backups

Service	Price
Cloud storage setup & support	from £30
Business backup setup	from £30
Cloud/data migrations	quoted individually

OneDrive • Dropbox • Google Drive

Business Wi-Fi & Networking

Service	Price
Business Wi-Fi & Network Support	from £40
Larger networking installations/projects	quoted individually

Routers • Access points • Switches • Wi-Fi • Ethernet • Connectivity

Business Security

Service	Price
Business Security Review	from £75

A practical review of account security, MFA, passwords, administrator access, devices, backups and recovery arrangements, with a short written findings and recommendations summary.

New Business IT Setup

Service	Price
New Business IT Setup	from £150
Larger IT projects	quoted individually

Domain • Professional email • Microsoft 365/Google Workspace • User/device setup • Cloud storage • Security • Backups. Third-party costs and hardware are separate.

Collection, Delivery & Appointments

FREE LOCAL COLLECTION & RETURN WITHIN 5 MILES
Beyond 5 miles, please contact Roman Tech to discuss options. Drop & Go is available by arrangement.

Good To Know

Parts & hardware: Where Roman Tech is supplying parts or hardware, these are normally paid for before ordering.
Third-party costs: Software licences, subscriptions, domains, hosting and similar third-party costs are not included unless specifically stated.
'From' prices: The final cost depends on the work required. Any additional chargeable work is agreed before it is carried out.
Drive cloning: Cloning depends on the condition and readability of the source drive and cannot be guaranteed where a drive is damaged or failing.
Appointments: Appointments are arranged flexibly. Free local collection is by arrangement rather than an on-demand courier service.

01606 822506 • hello@romantech.uk • romantech.uk